



2438 WEST ANDERSON LANE, SUITE B-4 • AUSTIN, TX 78757 • 512.467.7676 • 800.677.1023 • FAX: 512.467.0607

### REPAIR SERVICE WORK ORDER

Today's Date:

Phone Number:

Your Name:

E-mail:

Company Name:

**Include your e-mail address for faster communication regarding your repair. We will not use your information for any other communication.**

Address:

Once your equipment has been received and is evaluated by our technician you will be contacted with confirmation of the repair estimate. You can check status by calling (512)-467-7754 x 362 or email Noel Rankin - Service Manager at: nrankin@precision-camera.com

City/State/Zip:

Camera Model:

Serial Number:

Lens Model:

Serial Number:

Is this a warranty request?    Yes    No    Date Of Purchase:   
Please be sure to include your proof of purchase or warranty card for warranty service.

Accessories Included?    Yes    No    Please list all accessories included with your repair:  
**NOTE:** Only include accessories related to your repair request. For example: Focusing problems with a lens (included both the lens and body). Please do not include strap, memory card, battery, or lens unless it is part of the repair request.  
      
   

**IMPORTANT! PRECISION CAMERA & VIDEO CANNOT BE HELD RESPONSIBLE FOR EQUIPMENT THAT IS DAMAGED OR LOST IN SHIPPING. WE STRONGLY ADVISE THAT YOU FOLLOW THESE INSTRUCTIONS CAREFULLY.**

- 1. Print and complete this form.
- 2. Secure your equipment carefully in a box with proper packing material.
- 3. Include this form, \$56.83 payment (if in Texas), \$52.50 (if out-of-state) and any applicable warranty documentation with camera. Do not send cash.
- 4. Select a carrier that provides tracking information.
- 5. Insure your package for the value of the product(s).
- 6. You will receive a confirmation once we have evaluated your repair via e-mail, phone, or US Mail.

Send To: Precision Camera & Video  
c/o Service Department  
2438 W. Anderson Lane, Ste. B-4  
Austin, Tx 78757

We require a non-refundable payment for:  
Texas: Repair Deposit \$38.50 + \$14 Return Shipping + Taxes \$4.33 = \$56.83  
Not in Texas: Repair Deposit \$38.50 + \$14 Return Shipping = \$52.50  
Repair deposit will be applied to repair cost.

Additional shipping may be required for oversized items or items requiring higher than usual insurance.

Services needed (click for pricing):

Basic Maintenance Service - Body with 1 lens	<b>\$60.00</b>
Basic Maintenance Service - Body with 2 lenses	<b>\$85.00</b>
Basic Check and Clean - Lens only	<b>\$38.50</b>
DSLR, Mirrorless Basic Sensor Cleaning	<b>\$38.50</b>
Comprehensive Sensor Cleaning - Small Sensor	<b>\$79.50</b>
Comprehensive Sensor Cleaning - Full Size Sensor	<b>\$89.50</b>
Micro-Focusing Adjustment - Body with 1 lens	<b>\$28.50</b>
Firmware Update	<b>\$48.50</b>
Full Maintenance Service - Small Sensor	<b>\$179.50</b>
Full Maintenance Service - Large Sensor	<b>\$189.50</b>
Other/Estimate Repair:	

Attach saved form and e-mail to: nrankin@precision-camera.com