



2438 WEST ANDERSON LANE, SUITE B-4 • AUSTIN, TX 78757 • 512.467.7676 • 800.677.1023 • FAX: 512.467.0607

REPAIR SERVICE WORK ORDER

Today's Date:

Phone Number:

Your Name:

E-mail:

Company Name:

Include your e-mail address for faster communication regarding your repair. We will not use your information for any other communication.

Address:

Once your equipment has been received and is evaluated by our technician you will be contacted with confirmation of the repair estimate. You can check status by calling (512)-467-7754 x 362 or email Noel Rankin - Service Manager at: nrankin@precision-camera.com

City/State/Zip:

Camera Model:

Serial Number:

Lens Model:

Serial Number:

Is this a warranty request? Yes No Date Of Purchase:
Please be sure to include your proof of purchase or warranty card for warranty service.

Accessories Included? Yes No Please list all accessories included with your repair:
NOTE: Only include accessories related to your repair request. For example: Focusing problems with a lens (included both the lens and body). Please do not include strap, memory card, battery, or lens unless it is part of the repair request.

IMPORTANT! PRECISION CAMERA & VIDEO CANNOT BE HELD RESPONSIBLE FOR EQUIPMENT THAT IS DAMAGED OR LOST IN SHIPPING. WE STRONGLY ADVISE THAT YOU FOLLOW THESE INSTRUCTIONS CAREFULLY.

Services needed (click for pricing):

- The Works
- Sensor Cleaning
- Clean and Check
- Micro-focus adjustment
- Other:

1. Print and complete this form.
2. Secure your equipment carefully in a box with proper packing material.
3. Include this form, \$56.83 payment (if in Texas), \$52.50 (if out-of-state) and any applicable warranty documentation with camera. Do not send cash.
4. Select a carrier that provides tracking information.
5. Insure your package for the value of the product(s).
6. You will receive a confirmation once we have evaluated your repair via e-mail, phone, or US Mail.

Check Credit Card

Send To: Precision Camera & Video
c/o Service Department
2438 W. Anderson Lane, Ste. B-4
Austin, Tx 78757

Card #: _____

Exp Date: _____ CWV Code: _____

Include credit card information only on printed form. Do not submit through e-mail if you include credit card information.

We require a non-refundable payment for:
Texas: Repair Deposit \$38.50 + \$14 Return Shipping + Taxes \$4.33 = \$56.83
Not in Texas: Repair Deposit \$38.50 + \$14 Return Shipping = \$52.50
Repair deposit will be applied to repair cost.

If editing on an iPad, download Adobe Acrobat app.
Attach saved form and e-mail to: nrankin@precision-camera.com

Additional shipping may be required for oversized items or items requiring higher than usual insurance.