



2438 WEST ANDERSON LANE, SUITE B-4 • AUSTIN, TX 78757 • 512.467.7676 • 800.677.1023 • FAX: 512.467.0607

REPAIR SERVICE WORK ORDER

Today's Date:

Phone Number:

Your Name:

E-mail:

Company Name:

Include your e-mail address for faster communication regarding your repair. We will not use your information for any other communication.

Address:

Once your equipment has been received and is evaluated by our technician you will be contacted with confirmation of the repair estimate. You can check status by calling (512)-467-7754 x 363 or email Noel Rankin - Service Manager at: nrankin@precision-camera.com

City/State/Zip:

Camera Model:

Serial Number:

Lens Model:

Serial Number:

Is this a warranty request? Yes No Date Of Purchase:
Please be sure to include your proof of purchase or warranty card for warranty service.

Accessories Included? Yes No Please list all accessories included with your repair:

NOTE: Only include accessories related to your repair request. For example: Focusing problems with a lens (included both the lens and body). Please do not include strap, memory card, battery, or lens unless it is part of the repair request.

IMPORTANT! PRECISION CAMERA & VIDEO CANNOT BE HELD RESPONSIBLE FOR EQUIPMENT THAT IS DAMAGED OR LOST IN SHIPPING. WE STRONGLY ADVISE THAT YOU FOLLOW THESE INSTRUCTIONS CAREFULLY.

- 1. Print and complete this form.
- 2. Secure your equipment carefully in a box with proper packing material.
- 3. Include this form, \$56.83 payment (if in Texas), \$52.50 (if out-of-state) and any applicable warranty documentation with camera. Do not send cash.
- 4. Select a carrier that provides tracking information.
- 5. Insure your package for the value of the product(s).
- 6. You will receive a confirmation once we have evaluated your repair via e-mail, phone, or US Mail.

Send To: Precision Camera & Video
c/o Service Department
2438 W. Anderson Lane, Ste. B-4
Austin, Tx 78757

We require a non-refundable payment for:
Texas: Repair Deposit \$38.50 + \$14 Return Shipping + Taxes \$4.33 = \$56.83
Not in Texas: Repair Deposit \$38.50 + \$14 Return Shipping = \$52.50
Repair deposit will be applied to repair cost.

Additional shipping may be required for oversized items or items requiring higher than usual insurance.

Services needed (click for pricing):

Basic Maintenance Service - Body with 1 lens	\$60.00
Basic Maintenance Service - Body with 2 lenses	\$85.00
Basic Check and Clean - Lens only	\$38.50
DSLR, Mirrorless Basic Sensor Cleaning	\$38.50
Comprehensive Sensor Cleaning - Small Sensor	\$79.50
Comprehensive Sensor Cleaning - Full Size Sensor	\$89.50
Micro-Focusing Adjustment - Body with 1 lens	\$28.50
Firmware Update	\$48.50
Full Maintenance Service - Small Sensor	\$179.50
Full Maintenance Service - Large Sensor	\$189.50
Other/Estimate Repair:	

Attach saved form and e-mail to: nrankin@precision-camera.com